



CITY OF HALSEY
PO Box 10, 100 West Halsey St., Halsey OR 97348

PH: (541) 369-2522
FAX: (541) 369-2521
TTY: (800) 735-2900

MEMO

DATE: July 2021
TO: All Citizens
FROM: Hilary Norton, City Administrator
RE: UTILITY RATES – Effective July 1, 2020

WATER

SEWER

Residential Use:

Table with 2 columns: Gallage range and Price. Rows include 0-3000, 3001-7000, 7001-15000, and 15000+ gallons.

Residential Use

Table with 2 columns: Gallage range and Price. Rows include Sewer Only, 0-3000, 3001-7000, 7001-15000, and 15001+ gallons.

Commercial Use:

Table with 2 columns: Gallage range and Price. Rows include Up to 4000 (base) and 4001+ gallons.

Commercial Use:

Table with 4 columns: Fixture count, Price per fixture, Fixture count, and Total Price. Rows range from 1-2 fixtures to 39 fixtures.

Stormwater Drainage \$ 1.00

Stormwater Pump Chg – Blue Heron \$ 6.00

BACKFLOW DEVICE CHARGE \$20.00

(Automatic charge to all accounts in October)

- BILLS WILL BE MAILED ON THE LAST DAY OF THE MONTH
➤ PAYMENT IS DUE ON THE 25TH OF THE FOLLOWING MONTH

DELINQUENT ACCOUNTS: Apply to both Water & Sewer

- (1) Penalty Charge assessed if payment is not received on or before 5PM on the 5th of the month following the due date.....\$ 5.00 (per service)
(2) Charge for 24-hour notice (15th of the month).....\$ 15.00
(3) Turn Off/Turn On Fee (16th of the month).....\$ 25.00

The City finds it necessary to enforce a strict payment policy on all delinquent accounts

Meters are read on the 26th of each month. Bills will be mailed on the last day of the month for the PRIOR month's usage. Payment is due on the 25th of the next month.

Timeline Example:

Usage: June 27th – July 26th
Bill Mailed: July 30th
Payment Due: August 25th
Delinquent Fee: September 6th (\$5.00 for water, \$5.00 for sewer)
24 hr. Notice: September 16th (\$ 15.00)
Shutoff: September 17th (\$25.00)

Please note that there may be fluctuations in dates by a day or two to make allowances for weekends and holidays.

In the event that your water is shutoff due to delinquency, you will be required to pay the entire amount overdue, including all delinquent fees in order to get your water turned back on. If you are unable to do so, you must contact the City and make payment arrangements.

There is an additional \$40.00 turn on fee for requests to turn water on after 5:00 PM on weekdays, or anytime on weekends, or holidays.

The City will not shutoff water on a Friday or on a day before a holiday.

No person, except for authorized employees or agents of the City of Halsey may turn water on or off unless the customer shut off valve is used. Violators could receive up to a \$500 fine.

NEW ACCOUNTS: A deposit of \$81.00 is required before your water will be turned on.

***ADDITIONAL INFORMATION**

DISPOSAL SERVICE:	SWEET HOME SANITATION	(541) 367-2535 / 1-888-325-5068
WATER/SEWER SERVICE:	CITY OF HALSEY	(541) 369-2522 / FAX: 541-369-2521
TELEPHONE/INTERNET:	ROOME TELECOMM. INC.	(541) 369-2211
INTERNET:	ALYRICA INTERNET	(541) 929-3330
	ROOME TELECOM. INC	(541) 369-2211
ELECTRIC:	PACIFIC POWER & LIGHT	1-888-221-7070
GAS:	NW NATURAL GAS CO.	1-800-231-2986
SCHOOL DISTRICT:	CENTRAL LINN	(541) 369-2720
FIRE DEPT:	HALSEY-SHEDD R.F.D.	(541) 369-2419
BURN INFORMATION:		(541) 451-1904
POLICE:	LINN CO. SHERIFF	1-800-884-3911
LOCAL NEWSPAPER:	THE TIMES (Brownsville)	(541) 466-5311
BUILDING PERMITS:	LINN CO. BLDG. DEPT.	1-800-319-3816
UTILITY LINE LOCATES:	UTILITY NOTIFICATION CTR	1-800-332-2344

If you have any questions regarding the City of Halsey Utility Rates or Delinquent Fees please contact City Hall at 541-369-2522.

The City of Halsey is operated in accordance with federally established policies which prohibit discrimination on the basis of race, color, sex, age, handicap, religion, or national origin. This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442, or email at program.intake@usda.gov.